

JAROD YEAGER

Cybersecurity Professional | Datacenter Technician | Infrastructure Operations

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Travel & Flexible Schedules | Eagle Scout | FIRST Robotics Alumni | Security Clearance Eligible

PROFESSIONAL SUMMARY

Master's level cybersecurity professional with proven expertise in 24/7 operations management and network infrastructure deployment. Unique combination of advanced technical certifications and operational leadership experience managing high-pressure environments serving 1000+ users. Demonstrated ability to reduce operational incidents by 15% while maintaining 99.9% system uptime. Seeking to leverage a comprehensive skillset in network troubleshooting, system administration, and emergency response in a data center operations role.

TECHNICAL SKILLS AND CERTIFICATIONS

Certifications: CompTIA CySA+ | CompTIA PenTest+ | ISC2 CC | ISACA CISM (in progress)

Core Technical Competencies: Network Configuration & Troubleshooting | Linux/Windows Server Administration | Azure Cloud Infrastructure | Python Development | React Development | Security Operations | Access Control Systems | System Monitoring | Virtualization | TCP/IP Analysis | SIEM Operations

EDUCATION

August 2025 - **Master of Science, Cybersecurity and Information Assurance** - Western Governors University
May 2022 - **Bachelor of Science** - Clemson University

RELEVANT TECHNICAL PROJECTS

Custom Network Monitoring Application (Pilot Deployment):

- Developing a network scanner application using Python backend with React frontend for centralized infrastructure visibility
- Secured pilot program partnership with local business for real-world testing and deployment validation
- Designed scalable architecture using distributed network environments and automated alerting systems

Azure Cloud Infrastructure Deployment:

- Configured secure virtual machine environments with network segmentation and access controls implementation
- Deployed monitoring systems, achieving comprehensive infrastructure visibility and performance tracking
- Executed data migration protocols, ensuring zero-downtime transitions and compliance with security standards

Network Infrastructure Integration:

- Designed a multi-tier network topology, optimizing traffic flow and maintaining security isolation between network zones
- Implemented firewall configurations and access control lists for enhanced network protection and monitoring
- Maintained 99.9% network availability throughout the implementation and testing phases

PROFESSIONAL EXPERIENCE

Waffle House | Operations Manager | Anderson, SC | Dec 2022 - Aug 2024

- Managed 24/7 critical operations serving 1000+ customers daily with zero major service interruptions
- Reduced operational incidents by 15% through the implementation of systematic troubleshooting and preventive maintenance procedures
- Led emergency response coordination during high-pressure situations requiring immediate problem resolution and clear communication
- Trained and mentored staff on technical procedures, safety protocols, and operational best practices across multiple locations

Smart Marketing Ad Agency | Graphic Designer | Anderson, SC | Aug 2022 - Feb 2023

- Managed secure digital systems supporting 50+ concurrent client projects with zero security incidents or data breaches
- Implemented data protection protocols, ensuring client confidentiality and regulatory compliance standards
- Maintained high-availability content delivery systems supporting mission-critical business operations and client deadlines

Clemson Makerspace/Adobe Digital Studio | Systems/Software Administrator | Clemson, SC | Aug 2018 - May 2022

- Increased system capacity 600% through infrastructure optimization and security enhancements, serving 500+ daily users
- Maintained 99.8% system uptime over a 4-year operational period through proactive monitoring and preventative maintenance
- Secured \$150,000 in infrastructure funding through technical project leadership and stakeholder management
- Implemented access control systems, managing user authentication and digital asset security for enterprise-level operations, additionally aiding in KPI tracking